

**Wayne Dixon.**  
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## EXPERIENCE

Senior Contributing Editor for Macgasm.net — October 2007 - Present

I contribute news articles with analysis as well as present in-depth analysis of items related to Apple, Inc along with the general tech world. This may include reviews of applications, latest releases of hardware and software.

Assistant Network Manager, Aurora Public Library, Aurora, IL — October 2007 -Present

Maintain computer network inventory. Maintain web-based staff portal along with maintaining web-based public website. Manage network assistants. Interface with staff and public regarding any computer or telephone based issues that arise. Assist in determining technologies and products to be implemented to best serve staff and patrons. Developed suggestions for policy regarding technology. Develop and plan scheduling needs for the department. Determine prioritization of projects and needs within the department.

Network Assistant, Aurora Public Library, Aurora, IL — February 2004 - October 2007

Assist in maintenance and expanding the computer network, including Windows 2003 Servers and Active Directory Domain. Maintain Cisco Routers and Switches for four building library. Creation and maintenance of Library computer inventory web-based application. Maintain Library website, including adding CAPTCHA pages. Assist Patrons with wireless issues, Microsoft Office questions and general computer usage questions. Selection and recommending replacement of network equipment. Coordinated and managed the installation of new routers, switches and firewalls.

Computer Assistant, Aurora Public Library, Aurora, IL — October 2000 - February 2004

Assist Patrons with the use of computers, including Microsoft Office 2000/XP. Assist Staff with use of computers, computer issues and use of Library applications. Assisted Network manager, in a non-official capacity, to rectify computer issues that occurred.

Page / Shelver, Aurora Public Library, Aurora, IL — May 1999 - October 2000

Filed books, empty book depositories, and assisted with any projects requested from supervisors.

## EDUCATION

College of Dupage, Glenn Ellyn, IL — Internetworking Technician Certificate (CCNA), 2000-2006

## SKILLS

In Depth Knowledge of Windows 2000/XP/Server 2003. Experience in configuring, deploying and maintaining Cisco routers and switches. Experience in configuring, deploying and maintaining Juniper firewalls and switches. Experience with Fujitsu phone systems and Captaris Voicemail systems. Knowledge of PHP programming language. Previously a Cisco Certified Networking Assistant. Extensive knowledge of Windows and Mac OS X environments Working knowledge of Linux operating systems. Extensive knowledge of configuring, maintaining, and repairing PCs. In depth knowledge of Citrix server administration and installation.

Extensive knowledge of programming with HTML, CSS, PHP and MySQL and knowledge with configuring Apache and IIS webservers. Working knowledge of administration of Microsoft SQL servers 2000 and 2005.